

Maximize the Lifetime Value of Customers



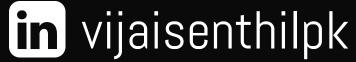
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Ayurveda and Habit Forming

- Ayurveda is an ancient Indian medical system based on the belief that health and wellness depend on a delicate balance between the mind, body, and spirit
- It suggests the body takes 48 days for the biological energy to adjust to the new habit through practice or behavior and for the body to adapt to the new state of balance







How to build a Habit-Forming Product?

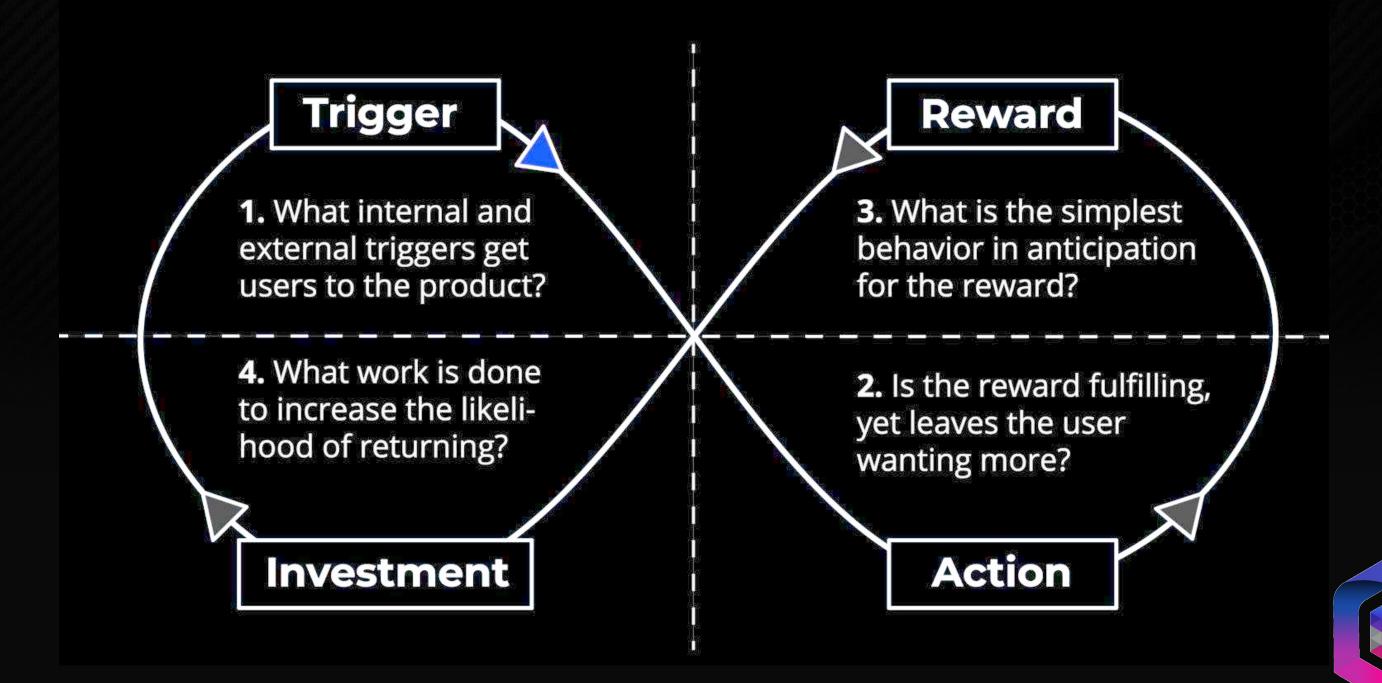
- The Hook Model is a framework developed by Nir Eyal
- Helps to understand user engagement and how to create habit-forming products.
- A product that is successful in creating engagement has four parts: Triggers, actions, variable rewards, and investments.



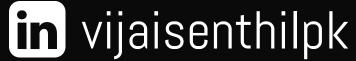
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Hook Model for an app that connects the people in the neighborhood to share backyard garden produce

The Hook Model by Nir Eyal







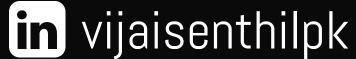


1. Trigger

- Push notifications when new produce is available in the neighborhood
- Email notifications when a neighbor requests a specific produce
- App icon badge when new request or offer is available







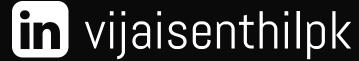


2. Actions

- » Browse available produce
- » Request a specific produce from a neighbor
- Offer to share produce from one's backyard garden







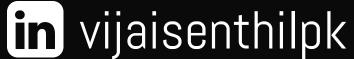


3. Variable Rewards

- » Discovering new and unique produce
- » Building relationships with neighbors
- Feeling good about sharing and contributing to the community









4. Investments

- » Adding a profile picture
- » Adding a bio
- » Adding a list of produce that one's backyard garden can provide
- Creating a history of produce exchanged with neighbors





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